

BUS ROUTES	LOCATION:	MAP/ROUTE REFERENCE:		
<i>You should audit each area of provision in a separate copy of the table below, where appropriate.</i>				
DESIRED STATE	ACTUAL STATE	OVERALL IMPRESSION (TICK)		
		Could be improved a lot	Some scope for improvement	No room for improvement
<b>ACCESSIBILITY:</b>				
<b>AVAILABILITY:</b> Appropriate capacity/size of vehicle (re. levels of use/no overcrowding)				
<b>INCLUSIVITY:</b> Constant/predictable range of vehicles in use (e.g. low floor buses accessible to wheeled users)				
<b>AVAILABILITY:</b> Frequent services running through the day/night (including am and pm rush/peak hours, and the combined frequency of different bus services to same destinations) and week (you should include details of timetables including the first and last services of the day in the site audit and their suitability for work travel times)				
<b>TICKETING:</b> Interchangeable tickets across different operators running on the same service/route (you should include names of local bus operators in the site audit)				
<b>FARES:</b> Affordable peak-hour (and off-peak) fares (you should include details of day return fares to principal surrounding towns/destinations, to the centre of town, local day tickets and season tickets offers, as well as a map of local fare zones)				
<b>OPERATORS:</b> Presence of private or employer-run or-financially-supporting bus or minibus/shuttle services				

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## EXTERNAL TRANSPORT CONDITIONS

## PUBLIC TRANSPORT USE

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DESIRED STATE	ACTUAL STATE	OVERALL IMPRESSION (TICK)		
		Could be improved a lot	Some scope for improvement	No room for improvement
<b>COMFORT:</b>				
<b>QUALITY:</b> Modern/new vehicles				
<b>CLEANLINESS:</b> Clean buses (interior/exterior)				
<b>EXPERIENCE:</b> Good driving standards				
<b>RELIABILITY:</b> Reliable journey times and punctual (on-time) services (data from staff surveys or by asking local bus users)				
<b>BUS LANES:</b> Position of on-road bus infrastructure and hours of operation (inc. bus gates, priority bus lanes, bus only accesses to site)				
<b>SPEED:</b> Free-flowing road conditions/levels of congestion within and surrounding bus stations or Park & Ride sites				
<b>INFORMATION PROVISION:</b>				
<b>LEGIBILITY:</b> Clear/obvious bus route information/branding on outside and inside/within vehicle				
<b>Total net impression</b>				