

BETTER MANAGING FREIGHT AND DELIVERIES

The reduction of delivery miles can be achieved by using local suppliers, fewer delivery trips through better co-ordination of deliveries (e.g. centralising deliveries into larger less frequent loads, consolidating loads by small suppliers to increase vehicle-fill levels, using computer optimised route planning, back hauling using emptied vehicles to collect stock from suppliers), and deliveries can be scheduled to arrive at night or early in the morning to reduce impact on other road users. On-site modifications and vehicle requirements can be considered if your siteo residential areas.



WAYS TO ENABLE SUSTAINABLE FREIGHT DISTRIBUTION:

- Encourage the use of local suppliers
- Separate/dedicated entrances for freight/goods deliveries with clear signage
- Arrange delivery at off-peak times when there is less people-movement on site
- Use hush kits, quiet air suspension and silent refrigeration systems to make night-time or early morning deliveries close to residential areas
- Waste minimisation practices, e.g. on-site reuse, waste reduction at source, compaction on-site, enrolment of residents onto junk mail removal services
- Limit number of contractor/delivery vehicles accessing the site at any one time
- Rationalise number of deliveries if fewer, more coordinated trips could be made
- Use intelligent trip-planning and delivery booking systems to avoid congestion on and around the site at peak periods, e.g. staff arrivals
- Avoid giving unrealistic delivery times for goods drivers
- Common policies for recycling or purchasing with neighbourhood companies
- Industrial symbiosis - exchanging goods and waste with other nearby companies in the production chain through back-hauling. One person's rubbish is another's resource
- Freight consolidation - minimising trips by combining freight loads into one lorry at a remote location to the site instead of several, particularly for small deliveries
- Provide customers with specific delivery times in advance of delivery, e.g. by text message, to minimise failed deliveries
- Use of low emission delivery vans/vehicles
- Include within contracts/tenders requirements for the use of alternative fuels, specified delivery times, idling and driving standards, and ask contractors to provide details of their own environmental policies
- Fuel strategies may be particularly important for companies that provide transportation or delivery services

- Provide delivery times and a tracking system to customers if you run delivery vehicles, to minimise failed delivery attempts

MOVING SOMERSET FORWARD FREIGHT QUALITY PARTNERSHIP

Somerset's Freight Quality Partnership (FQP) brings together a range of stakeholders representing freight issues across Somerset and the South West. The partnership has also developed maps, which help to identify the best routes for HGVs to use, using standard maps and SatNav (GPS) technology. It aims to create a better understanding of the needs of hauliers among those involved in the planning of transport systems, and encourage local businesses/employers to encourage hauliers to use Regional Strategic Freight Routes in Somerset.

+ MORE ABOUT Further information about **taking part in the FQP** and sharing good practice on freight issues is available by contacting Moving Forward using the links on www.movingsomersetforward.co.uk.

+ MORE ABOUT Links to further advice on **freight best practice** is available via the Resource Centre for travel plans on www.movingsomersetforward.co.uk.