

HEALTH FACILITY TRAVEL PLANS FACTSHEET

Visitor-based travel plans are a travel planning speciality. This short guide is here to give you some hints and tips.

What is a Travel Plan?

A travel plan is a management framework which will offer improved travel choices for all and reduce single-occupant car use to and from a site.

What does this entail?

As an employer responsible for a travel plan, you will need to commit to several broad level initiatives to make the travel plan work.

1. Doing a site inspection and travel policies audit
2. Undertaking a travel questionnaire
3. Putting together an action plan of new ideas

+ MORE ABOUT Somerset County Council's Manual for Travel Plans, available from www.movingsomersetforward.co.uk, tells you all you need to know about producing your plan.

Managing patients and visitors

Providers of health facilities have the opportunity to influence the way patients travel to and from their hospitals and surgeries. Encouraging patients and visitors to use non-car modes, where practical, will free up valuable car parking space for expansion of the facility or allow it to be put to other uses. Active travel, in particular, can help make people healthier.

Patients and visitors will make travel choices:

1. before they leave home
2. during their journey
3. during their visit

ASPECTS OF CHANGE

CANNY IDEAS

EXEMPLIFY

- Appointment availability to coincide with public transport availability
- Locally-based surgery sessions
- Lend support to local travel campaigns and events

ENCOURAGE

- Health advice on active travel

EDUCATE

- Waiting room travel information and displays
- Travel plan advice in surgery brochure and other literature, e.g. patient newsletter, appointment cards
- Sustainable travel information/directions on surgery website

ENFORCE

- Covered cycle parking
- Specialist parking for patients needing to attend regularly or for specific groups
- Special attention to design of car parks to ensure protected routes for pedestrians especially vulnerable users

ENABLE

- Pharmaceutical delivery service
- On-site bus services/stops

ARE YOU WITH US?

Through Moving Forward, Somerset County Council can support you.

EXAMPLES OF LOCAL ORGANISATIONS WITH TRAVEL MANAGEMENT MEASURES IN PLACE OR PLANNED:

- Minehead Community Hospital
- Milborne Port GP surgery
- Roman Road Care Home, Taunton

For more information and help with travel plans, please contact:

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